



Privacy statement - C3 Church Amsterdam & Almere

Why this privacy statement?

For C3 Church Amsterdam & Almere, privacy and a safe environment are of the utmost importance. This privacy statement is intended to provide information about how we handle personal data and protect the privacy of individuals. In addition, this statement also provides insight into the purposes of the processing of personal data within C3 Church Amsterdam & Almere, and where you can ask your questions.

Which data do we gather?

In the course of regular church activities, C3 Church Amsterdam & Almere may gather certain personal information:

- Personal and contact details such as name, address, e-mail, telephone number, age, gender and marital status
- Records of financial giving/donations, and/or
- Credit card and bank details
- religious information (attendance at C3 events and church services, personal faith decisions, baptism)
- Photo and video material of activities and services
- Prayer requests
- health information provided during pastoral meetings
- health information to assist attendance at C3 events and church services

How do we gather the data?

Where reasonably possible, C3 Church Amsterdam & Almere will only collect information from the individual to whom it relates. This will be collected in the following ways;

- From official church forms
- Direct personal contact, telephone, email and letters, contact forms, website
- Registration forms of conferences, events and courses
- Online giving and donations
- Voluntary submissions to receive newsletters or information about activities of C3 Church Amsterdam & Almere
- Photo and video footage of the media team of the church



What do we use the collected information for?

1. The contact details of individuals are used for the communication of news and information about activities of C3 Church Amsterdam & Almere, and to allow members of C3 Church Amsterdam & Almere to communicate with each other.

2. Other personal data is used by C3 Church Amsterdam & Almere to offer the best possible services to its members and visitors.

Some examples of this are:

- Age specific events such as youth and young adult activities
- Providing connect group opportunities and information
- Offering specific training and courses within C3 Church Amsterdam & Almere

3. We use photos of people who attend C3 Church Amsterdam & Almere on our website and other online channels to give a good depiction of the church and community.

Where do we store your data?

We store your data in different databases and on our own server. We always apply the strongest security measures. We only use external parties that protect your privacy in an appropriate manner and we have specific data processing agreements with these parties that guarantee your privacy. The American companies we work with, have registered under the [EU-US Privacy Shield](#), which offers sufficient protection, or are fully compliant with the AVG regulations. The physical forms and statements containing personal data are kept in a locked storage.

How long do we keep your data?

We do not keep your personal data longer than necessary. We keep records of members as long as they are member. When they unsubscribe, we store the data for another two years before it is going to a historical archive. Sometimes longer storage periods apply for legal reasons.

Who has access to your data?

Only team members from C3 Church Amsterdam & Almere with authorized access can view the data for which they have been granted access. We never pass on your details to third parties.

Which extra measures do we take in protecting personal data?

- All team members with authorized access have personal login details for the databases and have signed a privacy agreement.
- All processes relating to privacy assurance are annually tested and evaluated.
- We only make use of services from parties that comply with strict security regulations



What are your rights?

Of course you can always get access to your personal data and receive a copy of the information we keep. If you want to change your personal information, delete it, limit its use or adjust your email preferences, you can let us know by letter or e-mail.

What about photo's?

The church uses photographs of visitors to an activity to give a good depiction of the church. C3 Church Amsterdam & Almere post photos of persons on the website and/or social channels, unless the person does not give permission for this. This can be done by sending an email to the email address below.

Where can you go with your questions?

For questions or complaints about your personal data and the protection of your privacy, you can contact the office of C3 Church Amsterdam & Almere.

Mailing: privacyvragen@c3amsterdam.nl of privacyvragen@c3almere.nl

Writing: Paasheuvelweg 24, 1105 BJ Amsterdam, t.a.v. Ferry Hofer